



Thank you for your purchase of a BEI Articulating Rudder. In the spirit of improving our company we are asking our customers to fill out this short questionnaire rating our performance.

Please take a moment and email this back to us with your mailing address so that we may send you a complimentary set of aft plate bushings and T slider bushing

Please answer questions on a scale of 1 - 10 ten being a perfect rating. (NA) if questions are not applicable to your rudder or installation experience.

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- Were your inquiries, phone or otherwise returned in a prompt fashion?
 - Was you sales person friendly?
 - Was you sales person knowledgeable?
 - Did your BEI articulating rudder arrive on the schedule arranged with your sales person?
 - How would you rate the customer service provided by BEI during the installation of you rudder?
 - Based upon comment that you may have received from the installing yard, How would you rate the BEI installation manual?
 - How would you rate the performance of your articulating rudder over your existing rudder at idle speeds?
 - How would you rate the performance of your articulating rudder over your existing rudder at cruising speeds?
 - How would you rate the performance of your articulating rudder over your existing rudder at max speeds?
 - Based upon the performance of your articulating rudder how likely would you be to recommend an articulating rudder to another person?
 - Based upon the performance of BEI would you recommend a BEI articulating rudder to another person?
- How did you first hear about the BEI articulating rudder?

If you were satisfied with the yard that did your installation will you please leave their contact information in the space below

Please feel free to share any additional comments with us

Please type your mailing address for a Complimentary bushings set (\$40 - \$90 value)